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| **Suseela Gurvindapalli**Quality Engineer suseela.da@gmail.com | |  | |
| Senior Quality Engineer professional with 16+ years of experience in Manual and Automation testing on Web based Client/Server applications, Desktop applications, Salesforce CRM application and Data warehousing applications like Informatica and Master Data Management.   * Skilled in various program testing technologies using automation tools **Selenium**, Cucumber, Soap UI (web-services), Postman and current QA methodologies. * Expertise in performing Smoke, Functional, Integration, System, Regression, User Acceptance, Database testing using automation tools. * Well-versed with all stages of Software Development Life Cycle (SDLC) and Software Testing Life Cycle (STLC) using waterfall and Agile model using Scrum Methodology. * Proficient in preparing Test Plans, Creating and Executing Test cases and Test scripts by evaluating Business requirements and various other Artifacts. * Hands on experience in designing, developing and enhancing automated test scripts for selenium. * Experience in updating automation framework as per the requirements. Good knowledge on Behavior Driven Development (BDD) framework with Cucumber. * Good knowledge with functional testing, Cross Browser Testing using automation to check that the web application works as expected in different browsers. * Experience with SQL and Snowflake to run the data integrity tests for back-end testing. * Used project management tools such as JIRA, Rally, TFS for bug tracking, test execution reports. * Involved in testing SOA with RESTful/ Soap web services. * Prepare Tableau reports dashboard and present to the Business Teams. * Analyzes requirements and design aspects of projects. Interfaces with client leads and development teams. * Collaboration with other teams including Development, Architect, Business and Production Support * Managing time and changing priorities in a dynamic environment * Strong customer service focuses with the ability to communicate with highly technical management teams. * Ability to assimilate key issues and concepts and come up to speed quickly. * Identifies defects and recommends appropriate course of action; performs root cause analyses. * Worked in Banking & Capital Markets, Finance, Health Insurance, Tele-com domains. | | | |
| **Professional Experience** | | | |
| Mphasis Corporation, San Francisco, CA**QA Engineer** **Environment:** Appian, Java, VS.Net 2008, ASP.Net, C#.Net, VB, Web Services, SQL Server, JIRA, Cucumber, Test NG, Selenium Web Driver, IDE, Ruby, Confluence, Snowflake, GitHub | | September 2023 — Present | |
| * In depth understanding of Object-oriented programming and skilled in developing automated test scripts. * Responsible for periodic updating of test plans, test scenarios, test strategies and test cases as per the requirement specifications and business rules. * Developed and executed test script using selenium web driver, TestNG, Analyzed test results. * Wrote scenarios, Scenario outlines and step definitions using Gherkin in Cucumber for BDD * Used Fire path to debug, edit and locate the objects based on ID, Name, XPath, CSS selector, Link, Partial Link, Attributes and Tags * Performed parallel and cross browser testing on different browsers like IE, Chrome, Safari and Firefox where multiple tests were run confidential the same time. * Performed Integration, Regression testing to check the compatibility of new functionality with the existing functionalities of the application. * Responsible for communicating with Business, Development, Senior management and partner systems on the progress of the release goals, objectives and testing efforts. * Responsible for prepare and manage QA project plan, prepare estimations, timelines (Functional,SIT,UAT and Performance Testing) * Developed detailed reports to communicate test results and status to stakeholders * Reviewed database test cases according to assigned requirements to validate the reports by retrieving data with complex SQL queries from SQL server/Snowflake * Performed functional testing of SOAP and RESTFUL Web services using SOAPUI tool and Postman * Reported defects and provided root cause analysis for the missed defects. * Collaborated with developers to identify and troubleshoot root causes of software issues * Maintained the Java and Selenium test source code and resources in the GitHub source control repository tool. | | | |
| Infinite Computer solutions, San Francisco**QA Manager** **Environment:** Java, J2EE, Maven, Springboots, XML, WebLogic, Web Services, SQL Server, JIRA, Ruby, Confluence, GitHub | | November 2022 — August 2023 | |
| * Authorizing the program on the basis of its mandate and business case; * Appointing the senior responsible owner (SRO) to represent the interest of the sponsor; * Approving and authorizing the funding for the program; * Resolving cross-program issues and strategic issues with senior stakeholders; * Approving the program’s progress against the organizational strategy and objectives; * Demonstrating “visible” support to the program and its management team; * “Leading by example” the transformational change brought about by the program; and * Confirming successful delivery and signs-of at the program closure. | | | |
| Mphasis Corporation, San Francisco**Quality Engineer** **Environment:** Appian, Java, VS.Net 2008, ASP.Net, C#.Net, VB, Web Services, SQL Server, JIRA, Cucumber, Test NG, Selenium Web Driver, IDE, Ruby, Confluence, Snowflake, GitHub, Informatica | | October 2015 — October 2022 | |
| * Involved in understanding and reviewing requirements, creating the user cases, documenting all the requirements with each use case and linking the test cases with the requirements. * Performed the testing of web methods in Junit and testing framework using Selenium web driver. * Designed and developed UAT Regression scripts using automation tool. * In depth understanding of Object-oriented programming and skilled in developing automated test scripts. * Responsible for periodic updating of test plans, test scenarios, test strategies and test cases as per the requirement specifications and business rules. * Developed and executed test script using selenium web driver, TestNG, Analyzed test results. * Conducted Database Testing using SQL Queries and validated the data between source and target databases. * Wrote scenarios, Scenario outlines and step definitions using Gherkin in Cucumber for BDD * Performed Integration, Regression testing to check the compatibility of new functionality with the existing functionalities of the application. * Responsible for communicating with Business, Development, Senior management and partner systems on the progress of the release goals, objectives and testing efforts. * Responsible for prepare and manage QA project plan, prepare estimations, timelines (Functional, SIT, UAT and Performance Testing) * Developed detailed reports to communicate test results and status to stakeholders * Reviewed database test cases according to assigned requirements to validate the reports by retrieving data with complex SQL queries from SQL server/Snowflake * Performed functional testing of SOAP and RESTFUL Web services using SOAPUI tool and Postman * Reported defects and provided root cause analysis for the missed defects. * Collaborated with developers to identify and troubleshoot root causes of software issues * Maintained the Java and Selenium test source code and resources in the GitHub source control repository tool. * Identify and communicate risks & issues and mitigation plans. * worked with Upstream and downstream application teams to create and execute tests. * Supported development, maintenance and end user training and testing procedures. * Prepare DB scripts and validation the data using the requirements. * Testing the application from to end to end and validated the data in MongoDB. | | | |
| Mphasis Corporation, San Francisco October 2013 — September2015**Quality Engineer** **Environment:** Salesforce CRM, MS Dynamics CRM, Web Services,  SQL Server, JIRA, SharePoint, Informatica, salentica   * Analyze business needs of PWM-CRM and prepare Specification document * Preparing test cases from the user stories * Test Data Integration changes (expansion of data feed for FRIM/FRSC account information) * Data Validation of the ETL Informatica records with the CRM database and CRM UI * Data Validation of APX account records which Is transformed to CRM db * Identify test cases to be run for regression testing and conduct the regression testing. * Performed defect analysis meeting with development and BA team. * Involved in requirement analysis meeting along with BA team and Business team * Compare the target table data with different Source data * Execute the workflows which move data from Test to Pre-stating and pre-staging to Prod * Report defects on the salentica portal and re validate them once fixed | | | |  |
| Mphasis Corporation, Pontiac, Mi **Quality Engineer**  **Environment**: Informatica, Abnitio, ClearView, ALM, SQL Server, Oracle10g, JIRA, Informatica. Selenium | | August 2007 — September 2013 | |
| * Analyzes and evaluates existing or proposed systems, and devises computer programs, systems and related procedures to process data * Prepare traceability matrix using clear quest * Prepare the reports using clear view. * Log the defects in Quality center. * Prepare the queries using the Rapid SQL tool. * Prepares charts and diagrams to assist in problem analysis and submits recommendations for solution * Prepares program specifications and diagrams and develops coding logic flowcharts * Encodes, tests, debugs, and installs the operating programs and procedures in coordination with computer operations and user departments * Assignments are broad in nature, usually requiring originality and ingenuity * Work with Metadata Manager and business glossary to match technical data to business terms | | | |
| **Education** Bachelor of Technology at NIMRA college of Engineering & Technology, Vijayawada | | | |
| **Areas of Expertise** | | | |
| ● Web Application Testing  ● Leadership Skills  ● Data Analysis | ● API Testing/Web services Testing  ● Communication Skills  ● Selenium Testing | | ● ETL and Data Testing  ● Cross-Browser testing  ● Salesforce CRM |

**Technical Expertise:**

Testing Tools : Selenium Web Driver, IDE, Cucumber, SoapUI, Postman

Programming Languages : Java, Python, C#.Net, Appian

Framework : TestNG, BDD, Keyword driven, Data driven, Hybrid

Web Designing : HTML, Java Script, JQuery

Operating Systems : Windows XP, 7, 10

Databases : SQL Server 2012, Snowflake, Oracle, MongoDB

Development Tools : Visual Studio, SQL Server Management Studio

Other Tools : JIRA, Rally, TFS, Confluence, GitHub