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| **Suseela Gurvindapalli**Quality Engineer suseela.da@gmail.com |  |
| Senior Quality Engineer professional with 16+ years of experience in Manual and Automation testing on Web based Client/Server applications, Desktop applications, Salesforce CRM application and Data warehousing applications like Informatica and Master Data Management.* Skilled in various program testing technologies using automation tools **Selenium**, Cucumber, Soap UI (web-services), Postman and current QA methodologies.
* Expertise in performing Smoke, Functional, Integration, System, Regression, User Acceptance, Database testing using automation tools.
* Well-versed with all stages of Software Development Life Cycle (SDLC) and Software Testing Life Cycle (STLC) using waterfall and Agile model using Scrum Methodology.
* Proficient in preparing Test Plans, Creating and Executing Test cases and Test scripts by evaluating Business requirements and various other Artifacts.
* Hands on experience in designing, developing and enhancing automated test scripts for selenium.
* Experience in updating automation framework as per the requirements. Good knowledge on Behavior Driven Development (BDD) framework with Cucumber.
* Good knowledge with functional testing, Cross Browser Testing using automation to check that the web application works as expected in different browsers.
* Experience with SQL and Snowflake to run the data integrity tests for back-end testing.
* Used project management tools such as JIRA, Rally, TFS for bug tracking, test execution reports.
* Involved in testing SOA with RESTful/ Soap web services.
* Prepare Tableau reports dashboard and present to the Business Teams.
* Analyzes requirements and design aspects of projects. Interfaces with client leads and development teams.
* Collaboration with other teams including Development, Architect, Business and Production Support
* Managing time and changing priorities in a dynamic environment
* Strong customer service focuses with the ability to communicate with highly technical management teams.
* Ability to assimilate key issues and concepts and come up to speed quickly.
* Identifies defects and recommends appropriate course of action; performs root cause analyses.
* Worked in Banking & Capital Markets, Finance, Health Insurance, Tele-com domains.
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| **Professional Experience** |
| Mphasis Corporation, San Francisco, CA**QA Engineer****Environment:** Appian, Java, VS.Net 2008, ASP.Net, C#.Net, VB, Web Services, SQL Server, JIRA, Cucumber, Test NG, Selenium Web Driver, IDE, Ruby, Confluence, Snowflake, GitHub | September 2023 — Present |
| * In depth understanding of Object-oriented programming and skilled in developing automated test scripts.
* Responsible for periodic updating of test plans, test scenarios, test strategies and test cases as per the requirement specifications and business rules.
* Developed and executed test script using selenium web driver, TestNG, Analyzed test results.
* Wrote scenarios, Scenario outlines and step definitions using Gherkin in Cucumber for BDD
* Used Fire path to debug, edit and locate the objects based on ID, Name, XPath, CSS selector, Link, Partial Link, Attributes and Tags
* Performed parallel and cross browser testing on different browsers like IE, Chrome, Safari and Firefox where multiple tests were run confidential the same time.
* Performed Integration, Regression testing to check the compatibility of new functionality with the existing functionalities of the application.
* Responsible for communicating with Business, Development, Senior management and partner systems on the progress of the release goals, objectives and testing efforts.
* Responsible for prepare and manage QA project plan, prepare estimations, timelines (Functional,SIT,UAT and Performance Testing)
* Developed detailed reports to communicate test results and status to stakeholders
* Reviewed database test cases according to assigned requirements to validate the reports by retrieving data with complex SQL queries from SQL server/Snowflake
* Performed functional testing of SOAP and RESTFUL Web services using SOAPUI tool and Postman
* Reported defects and provided root cause analysis for the missed defects.
* Collaborated with developers to identify and troubleshoot root causes of software issues
* Maintained the Java and Selenium test source code and resources in the GitHub source control repository tool.
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| Infinite Computer solutions, San Francisco**QA Manager****Environment:** Java, J2EE, Maven, Springboots, XML, WebLogic, Web Services, SQL Server, JIRA, Ruby, Confluence, GitHub | November 2022 — August 2023 |
| * Authorizing the program on the basis of its mandate and business case;
* Appointing the senior responsible owner (SRO) to represent the interest of the sponsor;
* Approving and authorizing the funding for the program;
* Resolving cross-program issues and strategic issues with senior stakeholders;
* Approving the program’s progress against the organizational strategy and objectives;
* Demonstrating “visible” support to the program and its management team;
* “Leading by example” the transformational change brought about by the program; and
* Confirming successful delivery and signs-of at the program closure.
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| Mphasis Corporation, San Francisco**Quality Engineer****Environment:** Appian, Java, VS.Net 2008, ASP.Net, C#.Net, VB, Web Services, SQL Server, JIRA, Cucumber, Test NG, Selenium Web Driver, IDE, Ruby, Confluence, Snowflake, GitHub, Informatica | October 2015 — October 2022 |
| * Involved in understanding and reviewing requirements, creating the user cases, documenting all the requirements with each use case and linking the test cases with the requirements.
* Performed the testing of web methods in Junit and testing framework using Selenium web driver.
* Designed and developed UAT Regression scripts using automation tool.
* In depth understanding of Object-oriented programming and skilled in developing automated test scripts.
* Responsible for periodic updating of test plans, test scenarios, test strategies and test cases as per the requirement specifications and business rules.
* Developed and executed test script using selenium web driver, TestNG, Analyzed test results.
* Conducted Database Testing using SQL Queries and validated the data between source and target databases.
* Wrote scenarios, Scenario outlines and step definitions using Gherkin in Cucumber for BDD
* Performed Integration, Regression testing to check the compatibility of new functionality with the existing functionalities of the application.
* Responsible for communicating with Business, Development, Senior management and partner systems on the progress of the release goals, objectives and testing efforts.
* Responsible for prepare and manage QA project plan, prepare estimations, timelines (Functional, SIT, UAT and Performance Testing)
* Developed detailed reports to communicate test results and status to stakeholders
* Reviewed database test cases according to assigned requirements to validate the reports by retrieving data with complex SQL queries from SQL server/Snowflake
* Performed functional testing of SOAP and RESTFUL Web services using SOAPUI tool and Postman
* Reported defects and provided root cause analysis for the missed defects.
* Collaborated with developers to identify and troubleshoot root causes of software issues
* Maintained the Java and Selenium test source code and resources in the GitHub source control repository tool.
* Identify and communicate risks & issues and mitigation plans.
* worked with Upstream and downstream application teams to create and execute tests.
* Supported development, maintenance and end user training and testing procedures.
* Prepare DB scripts and validation the data using the requirements.
* Testing the application from to end to end and validated the data in MongoDB.
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| Mphasis Corporation, San Francisco October 2013 — September2015**Quality Engineer****Environment:** Salesforce CRM, MS Dynamics CRM, Web Services, SQL Server, JIRA, SharePoint, Informatica, salentica* Analyze business needs of PWM-CRM and prepare Specification document
* Preparing test cases from the user stories
* Test Data Integration changes (expansion of data feed for FRIM/FRSC account information)
* Data Validation of the ETL Informatica records with the CRM database and CRM UI
* Data Validation of APX account records which Is transformed to CRM db
* Identify test cases to be run for regression testing and conduct the regression testing.
* Performed defect analysis meeting with development and BA team.
* Involved in requirement analysis meeting along with BA team and Business team
* Compare the target table data with different Source data
* Execute the workflows which move data from Test to Pre-stating and pre-staging to Prod
* Report defects on the salentica portal and re validate them once fixed
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| Mphasis Corporation, Pontiac, Mi**Quality Engineer****Environment**: Informatica, Abnitio, ClearView, ALM, SQL Server, Oracle10g, JIRA, Informatica. Selenium | August 2007 — September 2013 |
| * Analyzes and evaluates existing or proposed systems, and devises computer programs, systems and related procedures to process data
* Prepare traceability matrix using clear quest
* Prepare the reports using clear view.
* Log the defects in Quality center.
* Prepare the queries using the Rapid SQL tool.
* Prepares charts and diagrams to assist in problem analysis and submits recommendations for solution
* Prepares program specifications and diagrams and develops coding logic flowcharts
* Encodes, tests, debugs, and installs the operating programs and procedures in coordination with computer operations and user departments
* Assignments are broad in nature, usually requiring originality and ingenuity
* Work with Metadata Manager and business glossary to match technical data to business terms
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| **Education**Bachelor of Technology at NIMRA college of Engineering & Technology, Vijayawada |
| **Areas of Expertise** |
|  ● Web Application Testing ● Leadership Skills ● Data Analysis |  ● API Testing/Web services Testing ● Communication Skills ● Selenium Testing  |  ● ETL and Data Testing ● Cross-Browser testing● Salesforce CRM |

**Technical Expertise:**

Testing Tools : Selenium Web Driver, IDE, Cucumber, SoapUI, Postman

Programming Languages : Java, Python, C#.Net, Appian

Framework : TestNG, BDD, Keyword driven, Data driven, Hybrid

Web Designing : HTML, Java Script, JQuery

Operating Systems : Windows XP, 7, 10

Databases : SQL Server 2012, Snowflake, Oracle, MongoDB

Development Tools : Visual Studio, SQL Server Management Studio

Other Tools : JIRA, Rally, TFS, Confluence, GitHub